



# FLEET MONITORING SERVICE

This machine is equipped with JDLINK, John Deere's state-of-the-art telematics solution. JDLINK provides valuable information on your machine through an easy to use website (www.myjohndeere.com). You'll have access to fleet location, utilization, and maintenance management tools.

We know how valuable this information can be. Not only are we committed to assisting our customers as they implement telematics into their businesses, but as your dealer, we utilize the diagnostic capabilities of these technologies to monitor the health of your machine. We strive to be proactive with machine care and to address any potential issues BEFORE downtime occurs.

**West Side's fleet monitoring service is included with this machine purchase for the duration of the original JDLINK Ultimate subscription.** Our "West Side Watchdog" - the WorkSight Data and Technical Manager—will monitor your machine alerts and share any actionable, proactive steps that can improve machine health and performance.

What exactly is the West Side Watchdog looking for in machine alerts? Here are a few examples...

### ▶ Engine Derate Activity **RED ALERT!**

	<a href="#">1FF350GXLC809110</a>	Check Engine - Derate Active	01/05/2014 1:52 pm
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### ▶ Root Cause

	<a href="#">1FF350GXLC809110</a>	Fuel Derate
	<a href="#">1FF350GXLC809110</a>	Fuel Transfer Pump Pressure ...
	<a href="#">1FF350GXLC809110</a>	Fuel Filter restriction

### A Proactive vs. Reactive Approach

Our goal is to inform customers of the service needed **PRIOR** to a Red Alert situation. The root cause analysis provides insight on a potential future issue (if not addressed)

### ▶ Engine Derate Activity **RED ALERT!**

	<a href="#">1FF350GXLC809110</a>	Check Engine - Derate Active	02/07/2014 6:39 am
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### ▶ Root Cause

	<a href="#">1FF350GXLC809110</a>	Filter Soot Level Increasing To...
	<a href="#">1FF350GXLC809110</a>	Filter Soot High Level
	<a href="#">1FF350GXLC809110</a>	Fuel Derate
	<a href="#">1FF350GXLC809110</a>	Filter Soot Very High Level
	<a href="#">1FF350GXLC809110</a>	DPF Service Required
	<a href="#">1FF350GXLC809110</a>	Engine Speed Derate Active
	<a href="#">1FF350GXLC809110</a>	Check Engine - Exhaust Filter ...

How does the monitoring process work?



When is the West Side Watchdog monitoring alerts?

Monday—Friday from 8am—5pm EST. During these hours, the WorkSight Hotline 877-226-2971 is also available.